

Appendix O: Use IVR to Check Warrants:

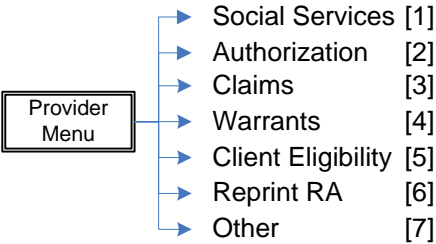
Shortcut

Warrants  
1-800-562-3022  
Enter 1, 5, 4

What will I hear?

The IVR will play only the information specific to the associated provider. The types of information available are:  
Paid date  
Warrant amount (check amount)  
Warrant number (check number)  
RA number

Provider Menu Choices



How

The ProviderOne IVR accepts voice responses or keypad entries, indicated by brackets [ ]. You can key ahead anytime.

